**State Rehabilitation Council, Full Council Meeting**

**10:00 am -12:00 pm**

**December 19, 2019**

**Attendees (via Phone):**     Cameron Hager, Fred Jones, Heather Allen, Kaelyn Modrak, Shelby Glass, Rose Lucenti, Linda Goodspeed, Jerry Doody, Steve Pouilot, Sherrie Brunelle, Pam Schirner, Tom Frank, Nicole Clements

Absent: Martha Frank, Harriet Hall, Vincent Livoti, Pete Bruhn, Meagan Downey, John Spinney

**Welcome**

**Acceptance of November Meeting**

* Additions to November Meeting**:** Accepted as amended

**Voice of the Customer:** Blind and Visually Impaired; Employers

**Overall Goals:**

* Economic Independence
* Building Adaptive Skills (Assistive Technology, Low-Vision, O+M, Rehab Teaching)
* Deliver Service Products Well & Assist Individuals to Become Better Off
* Program Growth

**Overview of Timeline:**

* Dec. 2019 (Open ended discussion with the SRC)
* Feb. and April 2020 (planning with the SRC)
* June 2020 (Partner Event)
* Summer Surveys
* Sept. 2020 (Consumer Event)
* October 2020 (White Cane Events)
* December 2020 (Market Decisions Survey)
* October-Feb. 2020 (Revise Goals and Strategies)
* **Questions and Comments**
	+ TVIs are off for 6 weeks in summer

**Needs Related to DBVI Products:**

* Ask Students, Adults, and Employers
* Evaluations and referrals
* Public Educations Events
* Consumer Driven Events
* Adjustment Therapy Sessions
* VABVI Eval and Lessons
* Adaptive Equipment and Eval and Lessons
	+ **Jerry**: Increase technology training. More than computers. iOS training especially
	+ Windows training
* Information and Answers
* Expectations and Communication Products
* Employment Guidance/Counseling Sessions
* Progressive Employment Placements

**Ideas about Meeting Performance Goals**

* The new WIOA Common Performance Measures (CPM) that will measure the performance of DBVI in the future are:
	+ Job retention six months post program exit
	+ Job retention twelve months post program exit
	+ Median earnings six months post program exit
	+ Credential attainment
	+ Measurable skills gains
	+ Employer satisfaction

**Open Ended Discussion**

**Surveys**

* How many clients? Around 300
	+ Market Efficiency is random sample
	+ Parameters are 2 to 3 years. Open and closed cases.

**Partners**

* Focus on Transportation
	+ Jerry: Consider partners that provide services to those with multiple disabilities
	+ Those providers have in-depth, personal care
	+ Use them as conduits
* PALS had a presentation from Age Well
	+ Learn more about what those people can do as a partner
	+ They provide transportation and many other services
	+ Contact in Burlington. Jerry will send it to Fred.
* SSTA contacts
* GoVermont
* VETI
	+ Short-term solution
* VABIR and CWS program
	+ Kelly Wheatley contact for DBVI

**Timeline**

* June Event
	+ Suggestions
		- Bigger space
		- Combining a needs assessment

**Products**

* + Possible changes
		- Credentials
			* Adapting these to blind and visually impaired people
			* Working on accessibility
			* Using trainers
		- Equipment training
		- Working with assistive technology council
			* Focusing on Burlington first
			* Have Fred or someone come in to talk to AT council
		- If people have any additions, e-mail them to Cameron and Fred
		- Will add to minutes if so

**Parking Lot**

* No suggestions