**State Rehabilitation Council, Full Council Meeting**

**10:00 am -12:00 pm**

**December 19, 2019**

**Attendees (via Phone):**     Cameron Hager, Fred Jones, Heather Allen, Kaelyn Modrak, Shelby Glass, Rose Lucenti, Linda Goodspeed, Jerry Doody, Steve Pouilot, Sherrie Brunelle, Pam Schirner, Tom Frank, Nicole Clements

Absent: Martha Frank, Harriet Hall, Vincent Livoti, Pete Bruhn, Meagan Downey, John Spinney

**Welcome**

**Acceptance of November Meeting**

* Additions to November Meeting**:** Accepted as amended

**Voice of the Customer:** Blind and Visually Impaired; Employers

**Overall Goals:**

* Economic Independence
* Building Adaptive Skills (Assistive Technology, Low-Vision, O+M, Rehab Teaching)
* Deliver Service Products Well & Assist Individuals to Become Better Off
* Program Growth

**Overview of Timeline:**

* Dec. 2019 (Open ended discussion with the SRC)
* Feb. and April 2020 (planning with the SRC)
* June 2020 (Partner Event)
* Summer Surveys
* Sept. 2020 (Consumer Event)
* October 2020 (White Cane Events)
* December 2020 (Market Decisions Survey)
* October-Feb. 2020 (Revise Goals and Strategies)
* **Questions and Comments**
  + TVIs are off for 6 weeks in summer

**Needs Related to DBVI Products:**

* Ask Students, Adults, and Employers
* Evaluations and referrals
* Public Educations Events
* Consumer Driven Events
* Adjustment Therapy Sessions
* VABVI Eval and Lessons
* Adaptive Equipment and Eval and Lessons
  + **Jerry**: Increase technology training. More than computers. iOS training especially
  + Windows training
* Information and Answers
* Expectations and Communication Products
* Employment Guidance/Counseling Sessions
* Progressive Employment Placements

**Ideas about Meeting Performance Goals**

* The new WIOA Common Performance Measures (CPM) that will measure the performance of DBVI in the future are:
  + Job retention six months post program exit
  + Job retention twelve months post program exit
  + Median earnings six months post program exit
  + Credential attainment
  + Measurable skills gains
  + Employer satisfaction

**Open Ended Discussion**

**Surveys**

* How many clients? Around 300
  + Market Efficiency is random sample
  + Parameters are 2 to 3 years. Open and closed cases.

**Partners**

* Focus on Transportation
  + Jerry: Consider partners that provide services to those with multiple disabilities
  + Those providers have in-depth, personal care
  + Use them as conduits
* PALS had a presentation from Age Well
  + Learn more about what those people can do as a partner
  + They provide transportation and many other services
  + Contact in Burlington. Jerry will send it to Fred.
* SSTA contacts
* GoVermont
* VETI
  + Short-term solution
* VABIR and CWS program
  + Kelly Wheatley contact for DBVI

**Timeline**

* June Event
  + Suggestions
    - Bigger space
    - Combining a needs assessment

**Products**

* + Possible changes
    - Credentials
      * Adapting these to blind and visually impaired people
      * Working on accessibility
      * Using trainers
    - Equipment training
    - Working with assistive technology council
      * Focusing on Burlington first
      * Have Fred or someone come in to talk to AT council
    - If people have any additions, e-mail them to Cameron and Fred
    - Will add to minutes if so

**Parking Lot**

* No suggestions