

## **State Rehabilitation Council, Full Council Meeting**

**10:00 am -12:00 pm**

**December 19, 2019**

**Attendees (via Phone):** Cameron Hager, Fred Jones, Heather Allen, Kaelyn Modrak, Shelby Glass, Rose Lucenti, Linda Goodspeed, Jerry Doody, Steve Pouilot, Sherrie Brunelle, Pam Schirner, Tom Frank, Nicole Clements

Absent: Martha Frank, Harriet Hall, Vincent Livoti, Pete Bruhn, Meagan Downey, John Spinney

### **Welcome**

#### **Acceptance of November Meeting**

- Additions to November Meeting: Accepted as amended

**Voice of the Customer:** Blind and Visually Impaired; Employers

#### **Overall Goals:**

- Economic Independence
- Building Adaptive Skills (Assistive Technology, Low-Vision, O+M, Rehab Teaching)
- Deliver Service Products Well & Assist Individuals to Become Better Off
- Program Growth

#### **Overview of Timeline:**

- Dec. 2019 (Open ended discussion with the SRC)
- Feb. and April 2020 (planning with the SRC)
- June 2020 (Partner Event)
- Summer Surveys
- Sept. 2020 (Consumer Event)
- October 2020 (White Cane Events)
- December 2020 (Market Decisions Survey)
- October-Feb. 2020 (Revise Goals and Strategies)
- **Questions and Comments**
  - TVIs are off for 6 weeks in summer

#### **Needs Related to DBVI Products:**

- Ask Students, Adults, and Employers
- Evaluations and referrals
- Public Educations Events
- Consumer Driven Events
- Adjustment Therapy Sessions
- VABVI Eval and Lessons
- Adaptive Equipment and Eval and Lessons
  - **Jerry:** Increase technology training. More than computers. iOS training especially
  - Windows training
- Information and Answers
- Expectations and Communication Products

- Employment Guidance/Counseling Sessions
- Progressive Employment Placements

### **Ideas about Meeting Performance Goals**

- The new WIOA Common Performance Measures (CPM) that will measure the performance of DBVI in the future are:
  - Job retention six months post program exit
  - Job retention twelve months post program exit
  - Median earnings six months post program exit
  - Credential attainment
  - Measurable skills gains
  - Employer satisfaction

### **Open Ended Discussion**

#### **Surveys**

- How many clients? Around 300
  - Market Efficiency is random sample
  - Parameters are 2 to 3 years. Open and closed cases.

#### **Partners**

- Focus on Transportation
  - Jerry: Consider partners that provide services to those with multiple disabilities
  - Those providers have in-depth, personal care
  - Use them as conduits
- PALS had a presentation from Age Well
  - Learn more about what those people can do as a partner
  - They provide transportation and many other services
  - Contact in Burlington. Jerry will send it to Fred.
- SSTA contacts
- GoVermont
- VETI
  - Short-term solution
- VABIR and CWS program
  - Kelly Wheatley contact for DBVI

#### **Timeline**

- June Event
  - Suggestions
    - Bigger space
    - Combining a needs assessment

#### **Products**

- Possible changes
  - Credentials
    - Adapting these to blind and visually impaired people
    - Working on accessibility
    - Using trainers
  - Equipment training
    - Working with assistive technology council
      - Focusing on Burlington first

- Have Fred or someone come in to talk to AT council
- If people have any additions, e-mail them to Cameron and Fred
- Will add to minutes if so

**Parking Lot**

- No suggestions